



RETURN FORM

vcrcbike.com

Customer Contact Information

Name: _____

Order Date: _____ Order # _____

Address: _____

Apt #: _____

City: _____ State: _____

Zip Code: _____ Phone: _____

Email address: _____

Instructions

1. Complete each section of this form and attach to original invoice, place forms inside your package, noting the reason why you are returning.

2. Return item to its original packaging. Tape Securely.

3. Ship insured and Trackable USPS prepaid to:

VCRC Bike
PO Box 741
Republic MO 65738

4. Please send the item back in the original shipping carton or one of similar construction (**do not send bearings back in a regular envelope as they will get damaged and we will not be able to refund your payment**).

No C.O.D.'s will be accepted. Save all your shipping receipts for proof of delivery. We can NOT issue refunds for lost, damaged or undeliverable items.

Return Policy

30 day return policy. We must receive items within 30 days of purchase. Returned items must be sent pre-paid by the customer. Item must be in new, unused condition. In the event we receive an item that has been used or installed, we will issue a store credit. Clearance items are not eligible for refund, store credit will be issued on returned clearance items.

Original shipping costs are not refundable. Items shipped for free will receive a refund/store credit less shipping costs. Your receipt must accompany all returns. Items returned without a receipt will be issued store credit for the lowest sale price in the last 30 days. Return policy applies only to items purchased from our website.

Items purchased from one of our dealers or our clearance store on eBay are subject to their policies.

Items purchased with a team discount (through our sponsorship program) are not eligible for return for a refund. They can be returned for store credit only.

We will issue store credit for items received more than 30 days after purchase.

Original shipping costs are refundable only if we shipped an item in error.

VISIT OUR WEBSITE FOR INSTRUCTIONS ON EXCHANGES

QTY	Product	Size	Item Price	Total Cost	Reason For Return (Write on back if needed)

International Customers Do not ship us a package via UPS, Fedex, DHL, Airborne Express, etc. You must ship to us via the Post Office. Packages shipped via a method other than the Post Office will be returned to you at your expense. VCRC Bike is not responsible for paying DUTIES, TAXES, and BROKERAGE. On waybill please mark "DUTIES will be paid for by the Customer" to avoid paying the duty charges after we have received your package.